CARE AND MAINTENANCE

Gensun casual and outdoor furniture is manufactured to give many years of enjoyment. In an effort to help you enjoy the furniture over the years we highly recommend a regular schedule of care and maintenance. Failure to follow these guidelines can void the warranty.

Many fine products to care for the various materials of your furniture are available at your local casual and outdoor furniture dealer or hardware stores. A regular schedule should consist of cleaning the furniture, fabric, wicker and tabletop at least twice a year but can vary due to usage, exposure and weather conditions. Gensun recommends a mild dish soap and warm water for best cleaning results on the metal frames, fabrics and wicker. Granite can be cleaned using the same solution or for more difficult stains use granite cleaning and repair products available at many casual furniture and hardware stores. Difficult or stubborn stains on acrylic fabrics can be cleaned with more aggressive solutions – visit the Sunbrella website for more information. Cleaning more often will not harm the high quality materials used in the manufacturing process.

Please Note:

Stone materials, wicker, cushions and hand-applied finishes should be covered if regularly exposed to the sun and weather conditions. A granite sealer should be applied at least once per year and twice per year in extreme weather areas. To avoid damage/breakage table tops should only be moved with the table legs providing support or over long distances in a vertical position and in the shipping crate.

*Warning - Carrying granite in a flat position can cause the granite to break & voids the warranty.

Some suntan/body lotions and cleaners can be harmful to your furniture. Do not allow any of these products to come in contact with your furniture as they can cause stains which are not covered under warranty. Gensun only approves a mild dish soap and water mixture for cleaning the furniture. Other cleaners will void the warranty.

Adjustable glides on chair and table legs are for residential use only. Take special care that these glides are not adjusted to more than 3/16 inch or 0.5 centimeter of exposed threads as this can cause the glide or leg threads to break. In commercial use these glides should be firmly tightened at all times. Periodic checks should be performed to confirm that the glides are tight or within the guidelines listed above.

Cushions are manufactured using premium outdoor materials. These materials can absorb water and will not be damaged if they get wet for a time. However, cushions should not remain wet over a prolonged time as mold can occur. Protecting cushions from the elements is recommended.

Fire pits should be operated with care and caution. The fire screen on wood fire pits should be in place whenever a fire is burning. Extreme care should be taken when working with or adding material to the fire bowl – use the tongs provide. DO NOT overload the fire bowl. Protective gloves should be used when handling a hot fire screen. Gas fire pits should be operated with extreme care – especially when lighting the burner. DO NOT light the burner in the high control knob position. Only light the fire pit in the low control knob position.

In northern climates and extreme sun it is recommended to store your furniture in a protected area especially during winter and harsh weather conditions. Please make sure that any water that may have accumulated in the tubular extrusions is drained prior to exposure of freezing conditions. Failure to due so can cause water to freeze inside and on the materials causing severe damage, tubing to burst, that is not covered under warranty. The furniture should always be stored in a dry area and an upright position.

The life and enjoyment of your furniture can be greatly increased if you use protective covers when it is not in use. Do not allow covers to freeze on the furniture as this can damage the finish.